MAIL STOP AF PATENT 8009-1009

IN THE U.S. PATENT AND TRADEMARK OFFICE

In re application of:

Shinichi UKON

Confirmation No. 3288

Serial No. 09/690,727

GROUP 2642

Filed October 18, 2000

Examiner Bing Q. Bui

December 30, 2003

RECEIVED

DEU 3 1 2003

AUTOMATIC CALL DISTRIBUTION SYSTEM AND METHOD

RESPONSE AFTER FINAL REJECTION

Technology Center 2600

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Official Action of September 30, 2003, reconsideration of the rejection of the claims is respectfully requested.

Remarks begin on page 2 of this paper.

FUTER JOS/OH